

Board Meeting Minutes
Connect for Health Colorado
January 9, 2023
12:00 PM to 3:00 PM

Board Members Present: Mara Baer, Kim Bimestefer, Christy Blakely, Patrick Gordon, Annie Lee, Lorez Meinhold, Marc Reece, and Dick Thompson

Board Members Absent: Elisabeth Arenales, Mike Conway, Allison Neswood, and Mike Stahl

Staff Present: Justin Brandon, Brian Braun, Kelly Davies, Jessalyn Hampton, Kevin Patterson, Ilana Rivera, Alan Schmitz, Nina Schwartz, Lisa Sevier, and Ezra Watland

Video conference and phone conference lines were available for members of the public to join.

I. Business Agenda

- Lorez Meinhold called the meeting to order at 12:00 p.m. and welcomed those in attendance.
- The minutes from the December Board meeting were reviewed and approved.
- Changes to the agenda: None.
- Disclosure of conflicts of interest: None.

II. Board Report

CMS Update

Kim Bimestefer discussed H.R. 2617, The Consolidated Appropriations Act, that was signed into law December 29, 2022. The Centers for Medicare & Medicaid Services (CMS) provided guidance around this bill on January 5, 2023. Colorado Department of Health Care Policy & Financing (HCPF) will host a webinar for community partners and advocates to discuss details of the CMS guidance and the public health emergency (PHE) unwind. Registration for this webinar can be found here.

III. CEO Report

Open Enrollment 10 (OE10) Systems Operations

An issue with delayed enrollment files reaching issuer partners has been since resolved with no further progression. All impacted individuals have been communicated with. Upcoming focus is being shifted to the wind down the OE period, starting the special enrollment period (SEP), and the PHE unwind.

OE 10 Customer Service Center

Staff provided an update on the Service Center and Customer Operations for OE 10. The presentation utilized graphs to display data regarding December calls handled versus service level.

OE 10 Outreach

The Board reviewed marketing updates including website traffic, email marketing, and paid advertisements.

Oscar/Bright Customer Enrollments

Staff discussed data from Oscar/Bright health enrollment for plan year 2023.

Board Bill Policy

Connect for Health Colorado will not take a position on legislation unless the legislation will have a direct and significant impact on the continued operation of the Exchange. A Legislative update was provided with federal updates, state updates, and the Board Legislative approach.

Planning of the End of the PHE

The public health emergency (PHE) is expected to be extended through April. Data conversations regarding outreach continues with partners on a regular basis. Information on PHE planning can be found here.

IV. Executive & Finance Committee

Office Lease Amendment

Staff presented a procurement request to enter into an agreement to amend the current corporate office lease to reduce the square footage from approximately 24,459 to 11,330 and modify the base rent amount and lease term to 73 months from commencement of the amendment.

The lease amendment was moved by Annie Lee, seconded by Dick Thompson, and passed unanimously.

V. Public Comment

Public comment given by Melanie Herrman, Broker

Public comment given by Daniela Gosselova

Meeting adjourned at 1:02 p.m.

Respectfully submitted,

Mike Stahl
Secretary

Next Meeting

February 13, 2023, from 12:00 p.m. – 3:00 p.m.